

IAM O&P, Inc.
Orthotic & Prosthetic Services

WELCOMES YOU!

At time of your visit:

Please have: Insurance Cards
Prescription from your Doctor (*and Doctor's contact information*)

***If you are a returning patient, please make sure we have all of your information up to date and have a new prescription.*

Your orthotic/prosthetic needs will be evaluated and we will go over your Doctor's order for what orthoses is being prescribed. We will give you any recommendations and answer any questions you may have. At this time, you may be casted/measured for your Orthoses.

After your visit:

We will verify insurance eligibility and check your Orthotic/Prosthetic benefits. We will notify you if you have any deductible or co-insurance that will be due as well as receive your approval of payment before we move forward. Any deductible payments will need to be taken care of at the time of delivery of the orthotic/prosthetic. Co-insurance will be collected after billing the Insurance.

We accept cash/check/credit card.

Many insurance companies require additional clinical documentation in addition to the prescription. WE will inform you if this is the case with your insurance. Once evaluated, we will request any additional documentation, which may include, but not limited to, Letter of Medical Necessity or Detailed Written Order and office notes from your prescribing physician. Once we receive this paperwork, we can proceed.

Some insurance also require Prior Notification and Prior Authorization for certain services. IF this is the case, we must first receive the clinical documentation and then submit to the insurance. Once we receive approval, we can proceed to making/ordering your device.

All of these steps can delay fabrication/ordering, so please feel free to check in to make sure paperwork is moving along and we will work with you to ensure the process moves as quickly as possible.

Once all paperwork is received and Approvals are in place, we will begin fabrication/ordering. The average turnaround time is up to two weeks and you will be called as soon as your orthoses is ready. At this time we will schedule you for an appointment for fitting.

If you have any questions, please let us know. We appreciate your understanding.

Thank you,
IAM O&P, Inc

iamopinc@aol.com
781-239-3331